

W-01303A-08-0227
SW-01303A-08-0227



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ORIGINAL

ARIZONA CORPORATION COMMIS
UTILITY COMPLAINT FORM

47
60

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 74096

Date: 12/19/2008

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: First: James Last: Gundrum

Account Name: James Gunndrum Home: (000) 000-0000

Street: [REDACTED] Work:

City: Sun City West CBR: [REDACTED]

State: AZ Zip: 85375 is: E-Mail

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED] Contact Phone: [REDACTED]

Nature of Complaint:

*****SUN CITY WEST WATER DISTRICT*****

Received the following customer e-mail:

From: diana [REDACTED]
Sent: Wednesday, December 17, 2008 5:48 PM
To: Utilities Div - Mailbox
Subject: propsed rate increase arizona american water

RECEIVED
2008 DEC 23 A 9:53
DOCKET CONTROL

GENTLEMEN'

Please oppose this ridiculous inflationary rate increase! An 80% increase seems way out of order! I could see an increase of 8 to 10% which would be closer to cost of living increases. i can't help but thinkthere is some poor management involved so that current revenue does not allow for some of these improvements and maintenance..Please respond as to what position the ACC intends to take

Sincerely James
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Arizona Corporation Commission
DOCKETED

DEC 23 2008

DOCKETED BY [Signature]

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I replied back with the following:

Dear Arizona American Consumer:

In acknowledgement of your e-mail, a position that the Arizona Corporation Commission ("ACC") intends to take has not yet been determined. You may visit the ACC's website and utilize the eDocket function to monitor the progress of Arizona American Water Company's rate case. To be better able to record your comments, could you please provide your full name, address, city and zip code.

Sincerely
Reg Lopez
Public Utilities Consumer Analyst II
Utilities Division-Tucson Office

(fu for 12-23)

12-21 Received the following customer reply:

From: diana [mailto: [REDACTED]]
Sent: Sunday, December 21, 2008 5:26 PM
To: Reg Lopez
Subject: Re: prosed rate increase arizona american water

JAMES GUNDRUM
[REDACTED]
SUN CITY WEST, AZ

85375

12-23 I e-mailed this OPINION to Carmen Madrid @ ACC Phx Office to have this docketed toward the Sun City West Water District of Az American Water, Docket Nos. W-01303A-08-0227 and SW-01303A-08-0227. File closed.

End of Comments

Date Completed: 12/23/2008

Opinion No. 2008 - 74096

W 01303A-08-0227
SW 01303A-08-0227

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Brad Morton

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion **No. 2008 - 74172**

Date: 12/23/2008

Complaint Description: 08A Rate Case Items - Opposed
 N/A Not Applicable

Complaint By: **First:** **Last:**
 David D **Morgan**

Account Name: Silvercrest, LLC

Home: [REDACTED]

Street: [REDACTED]

Work:

City: Paradise Valley

CBR:

State: AZ **Zip:** 85253

is:

Utility Company: Arizona - American Water Company

Division: Water

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Docket No W 01303A-08-0227 Paradise Valley Water District
SW 01303A-08-0227

Silvercrest, LLC

[REDACTED]
Paradise Valley, Arizona 85253

December 11, 2008

Arizona Corporation Commission

Utilities Division

1200 West Washington

Phoenix, Arizona 85007-2996

Re: ACC Utilities Division Docket No. SW-01303A-08-0227

In the Matter of the Application of Arizona-American

Water Company for Approval of Rate Increase for

Paradise Valley Water District

Gentlemen:

Silvercrest, LLC is the owner of a residence located at 7560 North Silvercrest Way, Paradise Valley, Arizona, is located in the Paradise Valley Water District and is a customer of Arizona-American Water Company.

This Letter is written in opposition to the proposed rate increase filed by Arizona-American Water Company. We are opposed to the proposed rate increase due to (a) the excess rates currently charged by Arizona-American Water Company, which will be even more excessive if a 39.5% rate increase is authorized by the Commission, and (b) the Arizona-American Water Company has failed to replace an obsolete water filtering system in the Paradise Valley Water District.

We respectfully request that the Arizona Corporation Commission deny the rate increase request of Arizona-

ARIZONA CORPORATION COMMISSION
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American Water Company in this matter.

Thank you.
Silvercrest, LLC, an Oklahoma limited
liability company
By: W.R. Johnston & Co., its Manager
Name: _____
David D. Morgan
Title: Vice President
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Opinion Docketed
End of Comments

Date Completed: 12/23/2008

Opinion No. 2008 - 74172